

Dear customer

Thank you for expressing an interest in banking with Bank First, one of Australia's most awarded financial institutions. In order to open your Account, please complete and post (no stamp required) the enclosed paperwork to:

Bank First
Reply Paid 338
Camberwell VIC 3124

- **Adult Application for Membership** – all account holders and signatories must sign and complete the relevant sections on this form.
- **Proving your Identity** – each account holder and each signatory to the account must be identified using this form. This form must be signed and completed by an acceptable certifier and returned along with certified copies of identification documents.

Please ensure you view and consider our Financial Services Guide (FSG) and Terms and Conditions before acquiring any products. Our FSG outlines the financial services we provide, remuneration we receive or pay for providing these services and information on our dispute resolution. These documents are also available on our website at bankfirst.com.au.

Bank First offers a range of products and services to meet your financial needs. If you require any further information or assistance, please call our Customer Relations Consultants on **03 9834 8494 (1300 654 822)** or visit bankfirst.com.au.

Yours sincerely



Matthew Ricker

Chief Distribution Officer

MS787 290721

A. Primary Account Holder

 Title: Mr Mrs Miss Ms Mx Marital Status: Married Single Defacto

 Surname Given Names

 Other Names commonly known by Date of Birth / /

 Residential Address Postcode

 Postal Address (if different from above) Postcode

 Home Telephone Work Telephone Mobile

 Email Occupation

 Are you a permanent resident of Australia? Yes No

 Are you a citizen of any country other than Australia? Yes No If yes, please list all countries of citizenship

 Are you a resident for tax purposes of another country? Yes No If yes, please state all countries where tax is payable

B. Joint Account Holder/Signatory (if required)

 The following details are for a: Joint Account Holder Signatory

 Please select how you would like to operate this account: Any one to sign Two to sign
Please note: Where two or more signatures are required to operate this account some access channels may not be available.

Joint Account Holder/Signatory

 Title: Mr Mrs Miss Ms Mx Marital Status: Married Single Defacto

 Surname Given Names

 Other Names commonly known by Date of Birth / /

 Residential Address Postcode

 Postal Address (if different from above) Postcode

 Home Telephone Work Telephone Mobile

 Email Occupation

 Are you a permanent resident of Australia? Yes No

 Are you a citizen of any country other than Australia? Yes No If yes, please list all countries of citizenship

 Are you a resident for tax purposes of another country? Yes No If yes, please state all countries where tax is payable

C. Customer Share/Account/Access

Upon acceptance of this Membership the primary account holder will be a shareholder of Bank First. There is no cost for the share.

- Visa Debit Card. If you would like to receive a Visa Debit Card please tick
- If you receive a Government pension from Centrelink/Department of Veterans' Affairs, enter your pension Customer Reference Number (CRN) to open a Pension Account S9
- Internet Banking – if you would like to be registered for Internet Banking please tick

D. Politically Exposed Persons

A Politically Exposed Person is an individual or immediate family member, or close associate of the individual who holds, or has held a prominent public position either domestically or internationally in a government body or an international organisation. For example heads of state, country or government, senior politicians, government or political party officials, judicial or military officials, senior foreign representative, ambassador or high commissioner, central bank governor, directors or senior executives of any state enterprise or of international organisations.

With regard to the above definition, do you believe yourself, a member of your immediate family or a close associate, to be a Politically Exposed Person?

Primary Account Holder Yes No **Joint Account Holder/Signatory** Yes No

E. Tax File Number

Primary / /
Joint/Signatory / /

Collection of Tax File Number (TFN) information is authorised and its use and disclosure are strictly regulated by the tax laws and the Privacy Act. It is not an offence if you choose not to quote your TFN, but if you do not, tax may be taken out of your interest. If you quote your TFN no tax will be taken out of interest paid on your deposit accounts.

F. Important Information About Your Privacy

What information can be used and disclosed?

The Privacy Act allows **Victoria Teachers Limited trading as Bank First** ('we', 'us', 'our') ACN **087 651 769** to use and disclose personal information we collect about you for the primary purpose for which it was collected and for related secondary purposes that you would reasonably expect.

When and why do we collect information?

Before, during or after the provision of our products and services to you, we may collect your personal information for the purpose of providing products and services to you and managing our business.

Some laws require us to obtain personal information about you before we provide you with particular products or services or process particular transactions in which you are involved – e.g. laws relating to anti-money laundering and counter-terrorism financing, consumer credit, taxation and real property transactions.

If you do not provide us with the personal information that we request, we may not be able to consider your application for credit or provide other products and services.

Who can give or collect information?

For the purpose of providing products and services to you and managing our business, we may give your personal information to:

- external service providers to us, such as organisations which we use to verify your identity, payment systems operators, mailing houses and research consultants
- insurers and re-insurers, where insurance is provided in connection with our services to you
- superannuation funds, where superannuation services are provided to you
- debt collecting agencies, if you have not repaid a loan as required
- our professional advisors, such as accountants, lawyers and auditors
- your representative, for example, lawyer, mortgage broker, financial advisor or attorney, as authorised by you, or
- government and regulatory authorities, if required or authorised by law.

Disclosure to overseas recipients

We may disclose your personal information to overseas recipients. The countries in which such recipients are likely to be located include the United States of America, the United Kingdom and countries within Europe.

However, if we do disclose information to overseas recipients, we will do so on the basis that the information will be used only for the purposes set out in this document.

Personal information about third parties

You represent that, if at any time you supply us with personal information about another person (for example a referee), you are authorised to do so; and you agree to inform that person about who we are, how to contact us, how to obtain our Privacy Policy, and that we will use and disclose their personal information for the purposes set out in this Permission and that they can gain access to that information.

Security, privacy policy, and marketing preferences

Security

We take all reasonable steps to ensure that all your personal information held by us (on our website or otherwise), is protected from misuse, interference and loss, and from unauthorised access, disclosure or modification.

Privacy Policy

Our Privacy Policy, located on our website at bankfirst.com.au, provides additional information about how we handle your personal information. It explains how you can ask for access to personal information we hold about you and seek correction of that information. It also explains how you can complain about a breach of the Privacy Act or the Privacy (Credit Reporting) Code, and how we will deal with your complaint. We will give you a copy of our Privacy Policy on request.

Marketing preferences

We may use information about you to inform you about products and services, including those of third parties, unless you ask us not to. We may do so even if you are on the Do Not Call Register, unless you ask us not to.

Consumer Data Right

The Consumer Data Right gives you the right to:

- access some of the data (including personal information) held about you by us and by other data holders ('CDR Data')
- consent to an accredited third party accessing your CDR Data held by us, and
- consent to us accessing your CDR Data held by another data holder.

We have a policy about our management of CDR Data which is available through our website. You can also get an electronic or hard copy from us on request.

© Copyright exists in this document

G. Consent for Electronic Verification of Identity

The AML/CTF Act requires Bank First to verify your identity prior to banking with us. To verify your identity electronically, the Bank requires your consent for us to provide personal details including your name, address and date of birth to one of our credit reporting bodies including Vix Verify or Equifax who will match those details against those held on their database. The Bank will then receive an overall assessment from the credit reporting body of the matching data which will be used solely for the purpose of verifying your identity, in accordance with the AML/CTF Act. The Bank may also contact the issuer or official record holder (directly or via an approved third party) to verify document details using the Government's Document Verification Service (DVS).

An alternative means of verifying your identity is available using a documentation-based procedure if you choose not to consent to Electronic Verification.

Please tick the box below confirming your authority and consent to electronic verification of your identity.

Primary Account Holder Yes

Joint Account Holder/Signatory Yes

H. Signature(s)

By signing below you agree to be bound by the Privacy Information and Declaration outlined in Sections F & G. Please ensure you have read and understood these before signing. I declare the details on this form to be true and correct.

Primary Account Holder

Date

Joint Account Holder/Signatory

Date

I. Further Information

(i) Are you studying, teaching or employed in the education industry?

Government

- Principal/Assistant Principal (Primary Secondary Special)
 Primary School Teacher
 Secondary School Teacher
 Education Support Staff (Primary Secondary Special)

Non-Government

- Principal/Assistant Principal
 School Teacher
 Education Support Staff

Other

- Studying Teaching

Preschool

- Preschool Teacher
 Administration Officer/Assistant

- Casual Relief Teacher
 Working at a University/Tertiary institution
 Retired (previously worked in education industry)
 Other (please specify)

(ii) Are you related to anyone working in the education industry?

Yes No

(iii) How did you hear about us?

- School Visit Friend
 Relative Employer
 Colleague Other (please specify)

(iv) Why did you join the Bank?

Refer to the Financial Services Guide (FSG) and Terms and Conditions available at our branches, on our website bankfirst.com.au or by contacting us on **1300 654 822**. These documents should be considered before acquiring a product.

Information for the applicant

Why do I have to prove my identity?

Bank First is required by law to verify an individual's identity prior to providing access to its products and services. It is an offence under the Anti-Money Laundering and Counter Terrorism Financing Act (Cth) 2006 to provide false or misleading information about your identity.

When do I use this form?

This form must be completed if you are applying to become a Member or signatory to an account held with Bank First but are unable to attend one of our branches in person.

What is the purpose of this form?

This form has two purposes.

Firstly, it provides you with a choice of documents that you can use to prove your identity. Secondly, where you are unable to present the original documents at one of our branches you must arrange for copies of the documents to be certified. Information and instructions for Certifiers are overleaf.

What documents can I use?

The easiest way to prove your identity is by providing a certified copy of a valid **passport or driver licence**. If your driver licence does not show your current address, you will be required to provide an additional document showing your current address.

If you do not have a current passport or driver licence, you can provide a certified copy of one document from List A and one document from List B.

List A (any one of the following)

- Birth certificate.
- Citizenship certificate.
- Pension card.

List B (any one of the following)

- A notice issued by a local government or utilities provider within the previous 3 months which must show **both** your name and current address.
- A notice issued by the Australian Tax Office within the previous 12 months which must show **both** your name and current address.
- A notice issued by the Commonwealth, State or Territory within the previous 12 months which must show **both** your name and current address.

I am under 18, what documents can I use?

You can provide a certified copy of a valid **passport or learner permit**. If your learner permit does not show your current address, you will be required to provide an additional document showing your current address. If you don't have either of these documents you must provide your **birth certificate and any one of the following**;

- Medicare card.
- A notice issued by a School Principal within the previous 12 months which must show your name and current address.
- A card or notice issued by the Commonwealth, State or Territory which must show both your name and address (e.g. Baby Bonus or Family Tax Benefit).

What if I don't have any of the documents listed?

Please contact one of our friendly Member Service Consultants on **1300 654 822** to discuss alternative documents you can use. You can also visit a branch located in Hawthorn East or Moonee Ponds.

What am I required to do with my documents?

You must take a copy of each identification document and provide both the original and the copy to a suitable Certifier (see list overleaf). The Certifier must certify the copied documents as shown in the example and also complete the form overleaf. The completed form and the certified copies of your identification documents should then be forwarded to Bank First. This form and the certified copies of your documents cannot be faxed to the Bank.

What are suitable categories of Certifiers?

Please note that documents can only be certified by a person on this list.

1. Legal Practitioner.
2. Full Time Teacher.
3. Medical Practitioner or Dentist.
4. Nurse.
5. Justice of the Peace.
6. Police Officer.
7. Pharmacist.
8. Officer, Employee or authorised representative of an Australian Financial Services Licensee (2 or more years continuous service, e.g. Bank Manager, Financial Planner).
9. Accountant (2 or more years membership with Institute of Chartered Accountants, CPA Australia or National Institute of Accountants).
10. Permanent employee of Australia Post (2 or more years continuous service and employed in a post office) or Australia Post agent who is in charge of a post office.

Information for the Certifier

How to certify documents

The Certifier must check that the copies they are certifying have been made from the original documents. They must then add the following statement and information to each page of the copied document:

I certify that this is a true copy of the original which I have sighted.

Name:

Signed:

Date:

Certifier Type:

Registration Number (if applicable):

Example:

I certify that this is a true copy of the original which I have sighted.

Date dd/mm/yyyy

Name John Smith

Signed *JSmith*

Certifier Type Police Officer

Registration Number (if applicable) 123456

The Certifier must complete the following sections

Details of the person whose documents are being certified

Title: Mr Mrs Miss Ms Mx

Full Name: Surname Given names

Residential Address (PO Box not acceptable)

Postcode

Date of Birth / /

Certifier's contact details

In some cases, Bank First may need to contact the Certifier. For this reason, the Certifier is required to provide their contact details.

Title: Mr Mrs Miss Ms Mx

Full Name: Surname Given names

Business or Residential Address (PO Box not acceptable)

Postcode

Occupation Category of Certifier Daytime contact number

Certifier's signature

It is an offence under the Anti-Money Laundering and Counter Terrorism Financing Act 2006 (Cth) to give false and misleading information. I have examined the original documents and I have certified each copy accordingly.

Certifier's signature

Date / /